

Agenda

WEDNESDAY, SEPTEMBER 11, 2019		RGA UNIVERSITY II
<i>Dress Attire: Business Casual</i>		
5:45 p.m. – 6:15 p.m.	Meet for Transportation to Large Group Dinner Location: Hotel Lobby RGA: Melissa Gallegos	
6:30 p.m.	Large Group Dinner – Vito’s in the Valley	
8:30 p.m. – 8:40 p.m.	Depart Restaurant to Drury Plaza RGA: Melissa Gallegos	

THURSDAY, SEPTEMBER 12, 2019		RGA UNIVERSITY II
<i>Dress Attire: Business Casual</i>		
7:15 a.m. – 7:30 a.m.	Meet for Transportation to RGA Office Location: Hotel Lobby RGA: Melissa Gallegos	
8:00 a.m. – 8:15 a.m.	Introductions / Executive Welcome Location: F Training Room Speaker: Kim Lancaster, <i>VP, Underwriting Operations</i>	
8:15 a.m. – 8:45 a.m.	RGA Initiatives Location: F Training Room Speaker: Kim Lancaster, <i>VP, Underwriting Operations</i>	
8:45 a.m. – 9:45 a.m.	Department Meet & Greet / Group Photo Location(s): RGA Cafetorium & RGA Lobby	
9:45 a.m. – 12:00 p.m. <i>(Includes 10 minute mid-session break)</i>	Underwriting of Neurologic Impairments Location: F Training Room Speakers: Dr. Dave Rengachary, <i>SVP & Chief Medical Director</i> Melissa Gallegos, <i>Director, Underwriting</i>	
12:00 p.m. – 1:30 p.m.	Taste of St. Louis Location: RGA Cafetorium; B & E Training Rooms	
1:30 p.m. – 2:30 p.m.	Fraud and Potential Red Flags Location: F Training Room Speakers: Colin DeForge, <i>Executive Director, Fac Exclusives, ASAP</i> Dani Storts, <i>Underwriting Consultant</i>	
2:30 p.m. – 2:40 p.m.	BREAK	
2:40 p.m. – 4:30 p.m.	Chronic Pain: The Good, The Bad, and The Ugly Location: F Training Room Speakers: Dr. Lisa Duckett, <i>VP & Medical Director</i> Greg Meyer, <i>Sr. Underwriting Consultant</i>	
4:30 p.m. – 4:40 p.m.	Depart RGA Office to Drury Plaza RGA: Melissa Gallegos	
6:00 p.m.	Meet for Transportation to Restaurants Location: Hotel Lobby RGA: Melissa Gallegos	
6:15 p.m. – 6:30 p.m.	Small Group Dinners RGA: Dinner Hosts	

FRIDAY, SEPTEMBER 13, 2019

RGA UNIVERSITY II

Dress Attire: Business Casual

7:15 a.m. – 7:30 a.m.	Meet for Transportation to RGA Office Location: Hotel Lobby RGA: Melissa Gallegos
8:00 a.m. – 9:30 a.m.	Financial Underwriting Location: F Training Room Speaker: Mike Hesse, <i>VP & Chief Underwriter</i>
9:30 a.m. – 9:40 a.m.	BREAK
9:40 a.m. – 12:00 p.m. <i>(Includes 5 minute mid-session break)</i>	EKGs, Stress Tests and Echos Location: F Training Room Speakers: Dr. Valerie Kaufman, <i>VP & Medical Director</i> Jennifer Lockwood, <i>Technical Director, Large Case Underwriting</i>
12:00 p.m. – 1:00 p.m.	Lunch Location: RGA Cafetorium
1:00 p.m. – 1:30 p.m.	Underwriting Department Tour Location: Underwriting Department (B1 F1 Level)
1:30 p.m. – 3:30 p.m.	Cancer: All You Wanted to Know but Were Too Shy to Ask Location: F Training Room Speakers: Dr. Elyssa Del Valle, <i>VP & Medical Director</i> Larry Fite, <i>Director, Underwriting</i>
3:30 p.m. – 4:00 p.m.	Closing / Wrap Up Location: F Training Room RGA: Melissa Gallegos
4:00 p.m.	Departures