## Agenda

| SUNDAY, SEPTEMBER 8, 2019 RGA UNIVERSITY   Dress Attire: Business Casual |   |  |  |
|--|---|--|--|
| 6:00 p.m. – 6:25 p.m.  | Meet for Transportation to Large Group Dinner Location: Drury Inn Lobby RGA: Melissa Gallegos |  |  |
| 6:30 p.m.  | Large Group Dinner – Veritas  |  |  |
| 8:30 p.m. – 8:40 p.m.  | Depart Restaurant to Drury Plaza RGA: Melissa Gallegos  |  |  |

| MONDAY, SEPTEMBER             | 9, 2019                               | RGA UNIVERSITY I   |  |  |
|-------------------------------|---------------------------------------|--|--|--|
| Dress Attire: Business Casual |                                       |  |  |  |
| 7:15 a.m. – 7:30 a.m.         | Meet for Transportation to RGA Office |  |  |  |
|                               | Location:                             | Drury Inn Lobby  |  |  |
|                               | RGA:                                  | Melissa Gallegos   |  |  |
| 8:00 a.m. – 8:15 a.m.         | Introductions & Executive Welcome     |  |  |  |
|                               | Location:                             | <del>0</del>   |  |  |
|                               | Speaker:                              |  |  |  |
| 8:15 a.m. – 9:45 a.m.         | Critical Thinking                     |  |  |  |
|                               | Location:                             |  |  |  |
|                               | Speaker:                              |  |  |  |
| 9:45 a.m. – 10:30 a.m.        | Department Meet & Greet / Group Photo |  |  |  |
|                               |                                       | ): RGA Cafetorium & RGA Lobby                                  |  |  |
| 10:30 a.m. – 11:45 a.m.       |                                       | n & Suicide  |  |  |
|                               | Location:                             | F Training Room  |  |  |
|                               | Speaker:                              | Jeff Barwick, Director, Underwriting                           |  |  |
|                               |                                       | Bill McMillen, Underwriting Consultant                         |  |  |
| 11:45 a.m. – 1:15 p.m.        | Taste of St. Louis                    |  |  |  |
|                               |                                       | RGA Cafetorium; B & E Training Rooms                           |  |  |
| 1:15 p.m. – 2:15 p.m.         |                                       | ing the Elderly  |  |  |
|                               |                                       | F Training Room  |  |  |
|                               | Speaker:                              | Bonnie Rickert, Sr. Underwriting Consultant                    |  |  |
|                               |                                       | Dr. Lisa Duckett, VP & Medical Director                        |  |  |
| 2:15 p.m. – 2:30 p.m.         | BREAK                                 |  |  |  |
| 2:30 p.m. – 3:30 p.m.         | Financial Underwriting Concepts       |  |  |  |
|                               | Location:                             | F Training Room  |  |  |
|                               | Speaker:                              | Miriam Krajewski, Head of Client UW Training                   |  |  |
|                               |                                       | Jennifer Lockwood, Technical Director, Large Case Underwriting |  |  |
| 3:30 p.m. – 4:30 p.m.         |                                       | hilosophy & General Discussion                                 |  |  |
|                               | Location:                             |  |  |  |
| 1.10                          | Speaker:                              | Dr. Dave Rengachary, SVP & Chief Medical Director              |  |  |
| 4:40 p.m.                     | •                                     | A Office to Drury Plaza  |  |  |
|                               | RGA:                                  | Melissa Gallegos   |  |  |
| Dinner                        | On Own                                |  |  |  |

| TUESDAY, SEPTEMBER                           | 10, 2019                              | RGA UNIVERSITY I   |  |  |
|--|---------------------------------------|--|--|--|
| Dress Attire: Business Casual                |                                       |  |  |  |
| 7:15 a.m. – 7:30 a.m.                        | Meet for Transportation to RGA Office |  |  |  |
|  | Location:                             | Hotel Lobby  |  |  |
|  | RGA:                                  | Melissa Gallegos   |  |  |
| 8:00 a.m. – 9:00 a.m.                        | Diabetes                              |  |  |  |
|  | Location:                             |  |  |  |
|  | Speakers:                             | Cheryl Joyce, Executive Director, Underwriting                 |  |  |
|  |                                       | Kyle Kilman, Underwriting Consultant                           |  |  |
| 9:00 a.m. – 11:30 a.m.                       |                                       | ng Coronary Artery Disease                                     |  |  |
| (Includes 5-10 minute mid-<br>session break) | Location:                             | 5  |  |  |
| Session break)                               | Speakers:                             | Jennifer Lockwood, Technical Director, Large Case Underwriting |  |  |
|  |                                       | Dr. Valerie Kaufman, VP & Medical Director                     |  |  |
| 11:30 a.m. – 12:30 p.m.                      | Lunch/360                             |  |  |  |
|  | Location:                             |  |  |  |
| 12:30 p.m. – 1:00 p.m.                       |                                       | ng Department Tour   |  |  |
|  | Location:                             | Underwriting Department (B1 F1 Level)                          |  |  |
| 1:00 p.m. – 2:15 p.m.                        | Alcohol                               |  |  |  |
|  | Location:                             | F Training Room  |  |  |
|  | Speakers:                             |  |  |  |
| 0.45   | DDEAK                                 | Liz Pfeffer, Underwriting Consultant                           |  |  |
| 2:15 p.m. – 2:25 p.m.                        | BREAK                                 |  |  |  |
| 2:25 p.m. – 3:25 p.m.                        |                                       | the Insurance Applicant  |  |  |
|  | Location:                             | F Training Room  |  |  |
| 0.05 0.40                                    | Speaker:                              | Dr. Lisa Duckett, VP & Medical Director                        |  |  |
| 3:25 p.m. – 3:40 p.m.                        | Wrap Up<br>Location:                  | C Training Doom  |  |  |
|  | RGA:                                  | F Training Room  |  |  |
| 2:45 n m                                     |                                       | University Committee   |  |  |
| 3:45 p.m.                                    | RGA:                                  | A Office to Drury Plaza Mellissa Gallegos                      |  |  |
| 6:00 p.m.                                    |                                       | ransportation to Restaurants                                   |  |  |
| ο.00 ρ.π.                                    | Location:                             | Hotel Lobby  |  |  |
|  | RGA:                                  | Mellissa Gallegos  |  |  |
| 6:15 p.m. – 6:30 p.m.                        |                                       | up Dinners   |  |  |
| 0.13 p.iii. – 0.30 p.iii.                    | RGA:                                  | Dinner Hosts   |  |  |
|  | NGA.                                  | טווווום ווסנס  |  |  |

| WEDNESDAY, SEPTEMBER 11, 2019 RGA UNIVERSITY I |   |  |  |  |
|--|---|--|--|--|
| Dress Attire: Business Casual                  |   |  |  |  |
| 7:15 a.m. – 7:30 a.m.                          | Meet for T  | ransportation to RGA Office                              |  |  |
|  | Location:   | Hotel Lobby  |  |  |
|  | RGA:  | Melissa Gallegos   |  |  |
| 8:00 a.m. – 9:00 a.m.                          | International Risk Underwriting: Foreign Travel & Residence |  |  |  |
|  | Risks, Facts & Trends                                       |  |  |  |
|  | Location:   | F Training Room  |  |  |
|  | Speaker:  | Melissa Gallegos, Director, Underwriting                 |  |  |
|  |   | Brittany Donohue, Underwriting Consultant                |  |  |
| 9:00 a.m 10:00 a.m.                            | Inflammatory Bowel Disease (IBD)                            |  |  |  |
|  | Location:   | F Training Room  |  |  |
|  | Speaker:  | Lars Haaland, Vice President, Fac Exclusive Underwriting |  |  |
|  |   | Bonnie Rickert, Sr. Underwriting Consultant              |  |  |
| 10:00 a.m. – 10:10 a.m.                        | BREAK   |  |  |  |
| 10:10 a.m. – 11:10 a.m.                        | Athletes, Aviation and Avocations                           |  |  |  |
|  | Location:   | F Training Room  |  |  |
|  | Speakers:   | Scott Sibley, Director, Underwriting                     |  |  |
|  |   | Kevin Bettis, Sr. Underwriting Consultant                |  |  |
| 11:10 a.m. – 11:35 a.m.                        | Underwriting Jeopardy                                       |  |  |  |
|  | Location:   | F Training Room  |  |  |
|  | RGA:  | Alex Trebek (or his designee)                            |  |  |
| 11:35 a.m. – 12:00 p.m.                        | Closing / Wrap Up / Questions                               |  |  |  |
|  | Location:   | F Training Room  |  |  |
|  | RGA:  | University Committee & Team Leads                        |  |  |
| 12:00 p.m.                                     | LUNCH (B  | oxed Lunch Provided) / DEPARTURES                        |  |  |